

## *nciSAFE Service Options*

The *nciSAFE* Program provides a simple, cost-effective way to ensure that your security devices stay current to the latest operating system standards. All *nciSAFE* programs are offered as a minimum fixed term of one year.

### ***nciSAFE-Basic***

- Scheduled updates **twice per year**, pre-scheduled
- Software Updates and Patches will be performed during regular business hours.  
Monday to Friday, from 9:00AM to 5:00PM EST
- Feature Pack and Service Pack Installations
- Major Version Upgrades

***nciSAFE-Basic Plus+*** Includes: *nciSAFE* Basic and:

- After hours updates

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### ***nciSAFE-Pro***

- Scheduled updates **four times per year**, pre-scheduled
- Software Updates and Patches will be performed during regular business hours.  
Monday to Friday, from 9:00AM to 5:00PM EST
- Feature Pack and Service Pack Installations
- Major Version Upgrades

***nciSAFE-Pro Plus+*** Includes: *nciSAFE-Pro* and:

- After hours updates

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### ***nciSAFE-Advantage***

- Scheduled updates **six times per year**, pre-scheduled
- Software Updates and Patches will be performed during regular business hours.  
Monday to Friday, from 9:00AM to 5:00PM EST
- Feature Pack and Service Pack Installations
- Major Version Upgrades

***nciSAFE-Advantage Plus+*** Includes: *nciSAFE-Advantage* and:

- After hours updates



\*\*All products MUST be covered by a valid Manufacturer Subscription as a prerequisite to the purchase of *nciSAFE* Programs\*\*

For more information please contact NCI at [sales@netcyclops.com](mailto:sales@netcyclops.com)